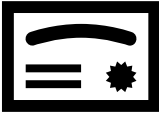

















## Appendix 2 - Performance measures – position at 6 months, where available

	Performance Measure Description	2021 / 22 Target (annual)		6 month performance (where available)
1	Green Heritage Site Accreditation	Retain 13 Awards		Achieved 14 Awards New accreditation for Coulsdon Common
2	Green Flag Awards	Retain 15 Awards		Achieved 15 Awards
3	Improving the condition of our Sites of Special Scientific Interest	All SSSI's that are re-assessed by Natural England are rated as being in 'favourable' or 'unfavourable recovering' condition.		Annual Measure
4	Reducing our environmental footprint	Reduction in utilities, increase in generated electricity		Annual Measure
5	Influencing planning authorities development approvals and planning policy documents	Influence planning applications and local plans		Annual Measure
6	Active management of our ancient trees as part of the Stewardship Schemes at Epping Forest and Burnham Beeches.	Epping Forest = 354. Burnham Beeches = 61.		Annual Measure
7	The number of 'visitors' to the Open spaces webpages.	Increase on 2020/21 actual (806,000)		698,512
8	Learning & volunteer programme measures	Increase in positive and very positive responses to the 'learning impacts'		Annual Measure
9	Increase the number of visits to our heritage visitor attractions (This includes Tower Bridge, Monument, Keats House, The Queens Hunting Lodge hub and The Temple)	No target set due to Covid19 risk assessments limiting number of visitors		Tower Bridge = 107,353 Monument = 2,921 (significantly reduced opening) Keats House = 1,139 (Reduced opening. House visitors only) Queen's Hunting Lodge hub = 9,114

	<b>Performance Measure Description</b>	<b>2021 / 22 Target (annual)</b>		<b>6 month performance (where available)</b>
10	Improve customer satisfaction at our heritage visitor attractions (This includes Tower Bridge, Monument, Keats House, Epping Forest experience )	Improvement at Tower Bridge, Keats House and Epping Forest experience		Annual Measure
11	Increase the number of hours of tennis court usage	Maintain the number of visits achieved in 2020/21 (50,663)		WHP = 12,031 Parliament Hill = 15,304 Golders Hill Park = 5,737 Queen's Park = 9,296  Total = 42,368
12	Apprentice performance	81% pass their training qualification 20% get jobs, 25% progress from level 2 to level 3		Annual Measure
13	Average number of days per FTE short term sickness	3.00		0.23 average April to July.  Not available from August onwards as amalgamated into Environment Department data only
14	Health and safety accident investigations	85% Corporate target		91%
15	Open Spaces Department (all) Net expenditure (OS Director local risk only)	£11,951,000		£5,271,200 (44%)
16	Open Spaces Department (all) Income generated (OS Director local risk)	£14,170,000		£7,422,309 (52%)